

## NATIONAL AUTOMOTIVE EXPERTS & NWAN

Since 1996, National Automotive Experts/NWAN (NAE/NWAN) has been recognized as a leader in providing dealers with finance and insurance products and solutions that enhance their productivity and increase their bottom line profits. NAE/NWAN's reputation for nimble, highly customizable administrative services makes them the preferred choice for dealers nationwide. Simply put, they conform to the way you do business, rather than expecting you to conform to theirs.

NAE/NWAN offers a comprehensive suite of products for the automotive, recreational vehicles and powersports industries. Their products are developed with the dealer and their customers in mind. They are designed to increase profitability, drive customer and service retention, enhance market differentiation, and build long-term customer loyalty. Their products and services can be incorporated into an existing structure with speed to market and minimal training time.

All products are backed by an insurance company that is rated "A" (Excellent) by A.M. Best Company for their financial strength and stability. A full suite of eBusiness tools is available, including eRating, eContracting, eRemittance, online claims adjudication, real time reporting and third party menu integration. The eBusiness tools are designed to maximize profitability and to minimize time-consuming and costly errors.

NAE/NWAN's Online Account Management System (OAMS) provides instant and continuous communication (claims, general questions, customer inquiries, etc.), keeping all parties informed of customer activity from start to finish.

NAE/NWAN can be relied upon to consistently deliver unsurpassed customer service. Their team of professionals is comprised of experts from the automotive, recreational vehicle and powersports industries who are able to create and administer finance and insurance products that ensure satisfaction.

802,153
Total Claims
Approved (ITD)

90,838 2020 Claims Approved

557,562 2020 Contracts Processed

**\$186,351,024**Total Claims

Paid (ITD)

**\$39,123,406**2020 Claims Paid

**1996** Established

159 Employees

